



NGUYEN HAI DANG

IT INTERN

Education

- **2018 - Present** **UNIVERSITY OF TRANSPORT AND COMMUNICATIONS**
Hanoi, Vietnam
Major: Information Technology (3 of 4 years)

Experience

- **01/2021 - Present** **MTT COMPANY**
IT Intern, Hanoi
IT Intern:
 - Train and use HTML, CSS, JS and frameworks (Bootstrap, Reactjs, Redux) to develop the client side, Nodejs and MongoDB for server side.
 - Learning point:*
 - Knowledge about website (include Front-end and Back-end).
 - Outsourcing company culture.
 - Knowledge about intermediate web design.
 - Work with foreign customer (Europe).**Team Leader:**
 - Take charge of a project for client: Shopify Gili-closet store (CRM)
 - Lead team of 5 members while providing exceptional customer service.
 - Manage clients' expectations of support and technology functionality in order to provide positive user experience.
 - Support team members, provide feedback and encouragement toward reaching final goals, guide them to foster proper completion of assigned duties.
 - Communicate, follow up with clients to verify optimal customer satisfaction following support engagement and problem resolution.
 - Solve technical problems, provide and suggest the solution by plugin/app or edit code.
 - Write summary, user manuals documents for clients,
 - Plan, take charge of agenda for meetings, organize meetings and presentations for clients.
 - Link product: <https://gili-closet.com/>
 - Learning point:*
 - Project management
 - Verbal and written communication
 - Organization and Time Management
 - Customer Service
 - Adaptivity**On total:**
 - Design 3 websites on total during the time.

Contact

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- ☎ 0375475558
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Objective

Enthusiastic IT intern eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Clear understanding of web design and training in web development. Motivated to learn, grow and excel in Information technology.

Social Network

- in lacampanella
- G+ dang682000@gmail.com
- f /dang.lacampanella/
- @ lacampanella68
- 🎧 nguyenhaidone

● 06/2020 - 08/2020 **I&E VIETNAM EDUCATION & TECHNOLOGY DEVELOPMENT CO. , LTD**

IT Intern, Hanoi

- Train and use HTML, CSS, JS and company's libs to design web page.
- Provide the solution solving technical problems.
- Developed user-oriented visuals and features, employ coding practices based on commonly accepted standards to establish site layout and user interface.

Learning point:

- Knowledge about basic and intermediate web design.
- Attitude towards my products (Meticulousness)
- Presentation and communication skill.
- Work under pressure.
- Ability to work in a corporate environment.
- Product company culture.

On total:

- Over 8 websites I designed during that time.
- Especially, website: <http://www.minicooper-hanoi.com/> is designed for a Minicooper car saler. This website used for advertising on Google for a period of time. Now, it is saler's online catalogue to show for customers.

Competences

- ✓ **Front-end.**
Using HTML, CSS, JS, frameworks to design at intermediate level and handle response data from server side.
- ✓ **Back-end.**
Knowlegde about ASP.NET Core API or NodeJS to build server and handle request from client side.
- ✓ **Language**
Using English at a basic level.